

Cancellation Policy

First, we want to start by saying “Thank You” for being a faithful guest of Spectrum Salon. Below you will see the cancellation policy developed for you...our guest and your stylist and salon.

We Require At Least:

- **24 hrs. notice for appointments under 2 hrs. in duration**
- **48 hrs. notice for appointments with a duration of 2 hrs. or more**

Any appointments that are canceled with less than 24 hr. notice are subject to a cancellation fee of 50% of all scheduled service(s) charges.

Any appointments that are “NO SHOW” will be subject to 100% of all the scheduled service(s) charges.

Our Policy

Did you know that at Spectrum Salon, we have at any given moment, 3-10 + guests waiting on a cancellation list for appointments? While we do have a wait list, an opening with short notice, often does not get filled due to people needing to also adjust their schedules, make arrangements to leave work or find a sitter, etc. Some services require more/less time and if a service for you is 2-4 hrs. and you must cancel, this is a large portion of our work day and income lost. Enforcing our policy helps us accommodate those who are eagerly waiting for an appointment.

Grace and Expectations

We understand that accidents happen, people get sick and/or emergencies occur. We will do our best to accommodate these rare occasions with compassion and understanding.

Thank you for understanding the need for and the enforcement of this policy.

Your Spectrum Salon Crew